

Written Financial Policy

Thank you, for choosing Ocoee Animal Hospital. Our primary mission is to deliver the best and most comprehensive veterinary care available. An important part of the mission is making the cost of optimal care as easy and manageable for our clients as possible by offering several payment options.

Payment Options:

You can choose from:

-Cash, Check, Visa, Mastercard, American Express, Discover or Care Credit*

-At your request, and for your convenience, we will keep a credit card number on file. This will be filed in a secure location and only used with your knowledge and approval.

Please Note:

Payment is expected at the time services are rendered. In the event of an emergency payment arrangements may be established with the approval of management. All accounts that are not paid in full within 30 days will incur a finance charge of 1.5%. If an account is turned over to collections, said account will have access to all pertinent information

For patients with pet insurance we are happy to work with you in completing paperwork necessary for you to file a claim.

Ocoee Animal Hospital charges \$32 for returned checks. Checks written on closed accounts will be turned over to the Magistrate court.

If you have any questions, please do not hesitate to ask. We are here to help you get the veterinary care your pet(s) need.

My signature below indicates that I have read and understand this financial policy.

Client Name: _____

Please Print

Signature

Date

* No interest payment plans from CareCredit if paid within the promotional period. Otherwise, interest assessed from purchase date. Minimum monthly payment required. No annual fees or pre-payment penalties. Subject to credit approval